

Carpet Care and Maintenance

Having taken the time to select the perfect carpet, it is equally vital to give due attention to its cleaning and upkeep.

Regular Vacuuming

- Thorough and frequent vacuuming is crucial, especially in high-traffic areas, to extend your carpet's lifespan and maintain its appearance.
- In the first week after your carpet is laid, lightly vacuum it frequently, then continue with at least weekly vacuuming and more often in high-traffic zones.
- Start by vacuuming against the pile direction initially to dislodge and remove dirt and grit, reducing matting.
- When finishing, vacuum in the direction of the pile for a consistent finish.

Vacuum Types

- Choose vacuums equipped with micro filter systems to effectively remove fine particles like dust mite allergens and ensure they stay in the collection bag, especially if you're sensitive to dust.
- When vacuuming loop pile, cut pile, or berber carpets, disable the brush or use a different head to prevent excessive fuzzing.
- Regularly check and adjust beater heights, if applicable, to prevent carpet damage.
- For thicker carpets with a higher pile, consider raising beater heights and

reducing suction levels to make vacuuming easier.

- Remember that vacuum bag efficiency decreases significantly when they are half full; replace or empty them as recommended by the manufacturer.

Steam Cleaning

- Depending on usage, professional steam cleaning should be conducted every 12-18 months.
- Ensure that steam cleaning is performed by a professional carpet cleaner affiliated with a reputable association in line with New Zealand standards.
- Timely attention to spills and stains is essential to prevent them from penetrating the carpet fibres.

Spot Cleaning

- Deal with liquids, particularly hot ones, immediately, as allowing them to cool or dry can make stain removal more challenging.
- Take care during spot removal to avoid permanent stains, pile distortion, or colour loss.
- Follow the recommended stain removal steps diligently.
- Exercise caution when using bleach or chemical products, as they may discolour or damage the carpet.

Protecting Your Carpet

- Use doormats at exterior doorways and rugs in high-traffic areas to shield your carpet.
- Employ furniture coasters and chair pads under chairs with castors and

periodically rearrange furniture to alleviate pressure marks.

- Protect your carpet from prolonged exposure to direct sunlight with curtains or blinds.
- When dealing with stains, blot them with a clean dry towel or cloth; avoid rubbing or brushing, as this can damage the pile.
- Note that some spills contain chemicals that may discolour or damage the carpet; if in doubt, consult a professional carpet cleaner. While this advice is provided in good faith, no responsibility is accepted for claims resulting from the suggested treatments.

Grease	1,3,4,8
Ink	2,1,3,6,5,4,7,8
Lipstick	2,1,3,6,5,4,7,8
Milk	1,3,6,5,4,8
Mud	3,4,8
Mustard	3,5,4,7,8
Nail polish	2
Oil	1,3,7,8

STAIN

METHOD

Acne medication	1,3,6,5,4,8
Alcoholic beverages	3,6,5,4,7,8
Bleach	3,4,8
Blood	6,3,4 (cold), 7, 8
Candle wax	2,1,8
Charcoal	3,7,8
Chewing gum (freeze with ice, then chip away)	1,8
Chocolate	3,5,4,7,8

Coffee/tea with milk/sugar	3,5,4,7,8
Cosmetics	2,1,3,6,5,4,7,8
Crayon	1,3,8
Food	3,6,4,8
Fruit juice	3,6,5,4,7,8
Furniture polish (water based)	3,4,1,6,7,8
Furniture polish (solvent based)	2,1,3,6,5,4,7,8
Grass	2,1,3,6,5,4,7,8

Paint	3,6,4,7,8
Plant food	3,6,5,4,7,8
Rust	5,3,4,7,8
Shoe polish	2,1,3,6,4,7,8
Soft drinks	3,6,5,4,7,8
Tar	1,7,8
Toothpaste	3,5,6,4,8
Urine – wet	3,6,5,4,8
Urine – dry	3,4,5,6,8

A little more advice

- Scrape excess solids from carpet.
- Always work from the outside in to avoid spreading the stain.
- Use a clean dry towel or cloth to blot stain do not rub or brush as pile will be damaged.

Note: some spills contain chemicals that may discolour or even damage the carpet fibre or dyes. If you have doubts about what caused the stain, and how to remove it, please contact a professional carpet cleaner. While this advice is offered in good faith, no responsibility is accepted for claims arising from the recommended treatments.

Vomit	3,6,5,7,8
Wine	4,3,5,7

Key

1. Dry cleaning fluid (White Spirits)
2. Nail polish remover
3. Detergent mix – two tps. mild liquid detergent mixed with two cups water.
4. Lukewarm tap water
5. Vinegar solution – one cup vinegar to two cups water.
6. Ammonia solution – two tbsps. of household ammonia to one cup water.
7. Dry Stain Remover – Available from Supermarket
8. Professional clean advised